	Electronic	Acknowledgement	Receipt				
EFS ID:		6504734	6504734				
Application Number:		10811439	10811439				
Inte	rnational Application Number:						
	Confirmation Number:		1477				
	Title of Invention:	Enhancing insight-driven	customer interactions				
First N	Named Inventor/Applicant Name:	Robert E. Wollan					
	Customer Number:	81331					
Filer:		John Stuart Sieman/Anna	John Stuart Sieman/Anna Michaud				
Filer Authorized By:		John Stuart Sieman	John Stuart Sieman				
	Attorney Docket Number:	10761.1460	10761.1460 23-NOV-2009 26-MAR-2004				
	Receipt Date:	23-NOV-2009					
	Filing Date:	26-MAR-2004					
	Time Stamp:	13:22:44					
Application Type:		Utility under 35 USC 1116	Utility under 35 USC 111(a)				
Daymon*	information:	Samy ander 55 55c 1116					
•							
Submitted with Payment			yes				
Payment Type		Credit Card					
Payment was successfully received in RAM			\$130				
RAM confirmation Number		9078	9078				
Deposit Accou							
Authorized Us	ser						
File Listing	g:						
Document	Document Description	File Name	File Size(Bytes)/	Multi Part / rin	Pages		

Part /.zip (if appl.)

Message Digest

Number

1	Amendment/Req. Reconsideration-After Non-Final Reject	RESPONSE-11-23-09.pdf	681132	no	18
			d245836c07idfd6704293ad8a9f1b39ce1ee b974		
Warnings:					
Informatio	n:				
2	Extension of Time	EOT-11-23-09.pdf	31839	no	1
			e765f12e571d2b9f20f64c21c4cf6aclac2d1 7592		
Warnings:					
Informatio	n:				
3	Fee Worksheet (PTO-875)	fee-info.pdf	30030	no	2
			751d01b5d1c751b3b8edc1+c6+d0c98ae5f 78528		
Warnings:		•			
Informatio	n:				

This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in WPEP 503.

Total Files Size (in bytes):

743001

## New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

## National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/D0/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filling Receipt, in due course.

## New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810). a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.